

January, 2015



Richards Transport Ltd.
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Regina, Sask.
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To Whom it may concern:

Our experience with Richards has been positive and rewarding, the project I will describe was the first time we have done business together, and I really don't know if anyone could have done a better job, or been more accommodating.

The project was an e-house for Cameco, delivering from Winnipeg to McArthur River mine sites., in total, the building once assembled, will be 300 feet long, with an attached perpendicular corridor, so this had to be split into 8 sections for hauling...2 at time. (4 separate convoy's). 3 of the trips were buildings that were 100 ft. (each), so the main meat of the job for us.

Being Cameco was the end user, Hatch Engineering was the EPCM, everything had its processes, and there was nothing asked of Richards from any perspective, they could not accommodate, or execute. This would include route surveying, city and municipality permits, preparations, load security, professional drivers, and the support to execute flawlessly.

We ran into some timing coordination issues caused from delays by our manufacturers, and as you are aware, the pre-coordination efforts of shipments like this are very detailed. Each time this came up, Richards were professional and supportive in working with us to modify from original. They became part of the team to help everyone be successful in the endeavor.

I personally was present when the first 2 of 4 convoys were loaded, and I watched them execute the movement and travel from the manufacturing facility till just about out of Winnipeg. (Starting at 2:00 A.M.) The team they have has is extremely professional, and has a very hard work ethic. The drivers were able to maneuver the loads through what I would call some very sensitive corners.

Not everything was perfect...they hit a sinkhole during one of the delivery stages; however, they also had the capability of rectifying the trailer axle damage extremely efficiently causing minimum delivery delay. So even in adversity they performed very well. (No damage at all to the equipment).

They are definitely not a company that we had to hand held through the process; in fact the reverse was probably more accurate. They quickly proved out that they knew what they were doing, and all we had to do was support them with the required information, and they made our lives easier.

Did we just get lucky? If it was one convoy that was successful, I might say maybe. But since it was 4, and all were handled with the same professionalism and success, they made a believer out of me, and I also know that both Hatch and Cameco were very satisfied and pleased with the performance of Richards.

"Thank you" Richards for a job well done!

Sincerely,


Rene Ollenberger

District Manager, Saskatchewan
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